

A Message To Our Patients About Coronavirus (COVID-19) From Dr. Joseph Lee

To our valued patients,

Our priority at Normandy Dentistry and Lakewood Dentistry is to provide an experience that promotes the health of our patients and employees. As a professional health provider, we are monitoring the COVID-19 situation closely. According to the most recent information from the Centers for Disease Control ([CDC](#)), for most of our patients, the immediate risk of virus is thought to be low.

We want you to feel confident when visiting our practices. We have enhanced our already rigorous cleaning procedures as well as instructed our employees to take additional safety precautions with our patients and within our offices.

Additional Safety Precautions

1. Disinfecting common areas on an hourly basis
2. Providing hand sanitizer at check-in and check-out
3. Posting CDC hand washing instructions in all bathrooms and employee areas
4. Installing air and surface purification systems at each location
5. Screen for symptoms of both team members and patients
6. Encouraging sick team members to stay home and asking our teams to limit travel
7. Company chat room to provide real-time sharing of information and taking questions 24/7

With these additional safety precautions in place we will continue to see patients and schedule future appointments. To monitor patients we will be taking their temperature upon arrival for their appointment. We encourage any patient who is experiencing any of the symptoms of COVID-19 to call us so that we can conveniently reschedule your appointment. Our staff will work with you throughout this process.

We will continue to monitor this situation closely by staying in contact with the [CDC](#), health organizations, communicating with our professional colleagues and relying on other experts.

Thank you for trusting Normandy Dentistry and Lakewood Dentistry with your oral health. As we move forward and navigate this situation your safety and that of our employees will always be our primary concern. **With this situation changing quickly, we encourage patients needing any necessary dental services in the coming weeks to contact us or go online to schedule an appointment. This will help us ensure appointment availability.**

Warm regards,

Joseph Lee
CEO
Normandy Dentistry and Lakewood Dentistry